

James Hankins

Software Engineer | Engineering Manager | Full-Stack Developer
Medford, MA | 330-575-4717 | Hankins.JamesB@gmail.com | [Portfolio](#)

Professional Summary

Dynamic and results-driven Software Engineer with extensive experience in leading cross-functional teams and delivering high-quality, scalable solutions. Adept at full-stack development using technologies like React, GraphQL, and Python, with a solid background in client consulting and digital marketing. Proven track record in managing engineering efforts, from ideation to deployment, while optimizing performance and streamlining operations. Known for mentorship and fostering collaborative environments to drive continuous learning and business success.

Technical Skills

Languages & Frameworks

- **Front-End:** React.js, JavaScript (ES6+), HTML5, CSS3, TypeScript
- **Back-End:** Node.js, Express.js, Python (Data Pipelines), PHP
- **Databases:** MongoDB, SQL, PostgreSQL
- **APIs:** GraphQL (Apollo Client, Relay), REST
- **Tools & DevOps:** Git, Docker, Jenkins, AWS, CI/CD pipelines

Project Management & Soft Skills

- **Agile/Scrum:** Sprint planning, retrospectives, backlog refinement
- **Leadership:** Team management, mentorship, onboarding new engineers
- **Communication:** Client-facing presentations, cross-functional collaboration
- **Other:** Problem-solving, time management, client relationship management

Experience

Accenture — Platform Engineering Developer / Manager

March 2020 – Present | Seattle, WA & Boston, MA

www.accenture.com

- Lead multiple client workstreams, managing both net new development and the maintenance/retention of legacy platforms, ensuring seamless operations for Fortune 500 clients.
- Spearheaded over 500 code commits, significantly enhancing system features, improving user experience, and maintaining regulatory compliance across large-scale applications.
- Contributed to the development of data pipelines using Python, enabling efficient data processing and real-time reporting for clients.
- Facilitated upskilling sessions for engineering teams, resulting in a 20% improvement in knowledge retention and faster ramp-up for new technologies.
- Worked directly with sales teams to design Proof of Concept applications, helping secure new business and expand the client portfolio by 15%.

EF Education First — Marketing Technologist

April 2014 – July 2019 | Boston, MA

www.eftours.com

- Managed a \$100,000+ annual digital marketing budget, optimizing ad spending across social media and paid search channels to increase lead generation by 30%.
- Led monthly executive presentations on marketing KPIs, providing actionable insights and recommendations that drove a 25% increase in ad conversion rates.
- Developed and maintained landing pages and lead capture forms, streamlining the conversion funnel and improving lead capture efficiency by 20%.
- Collaborated with cross-functional teams to integrate marketing strategies with sales, resulting in a 10% growth in business closures.

Education

General Assembly — Software Engineering Fellowship

January 2020 – April 2020

- Completed a 12-week, 500+ hour immersive program, mastering full-stack web development through hands-on projects and mentorship.
- Developed multiple web applications under tight deadlines, gaining experience with MERN stack (MongoDB, Express, React, Node.js) and Ruby on Rails.

University of New England — B.S. Business Administration & B.A. Communications

September 2010 – May 2014

Projects

Survivor Fantasy League — *MERN Stack Web App*

[Link](#)

- Developed a fully-functional fantasy league app based on the TV show *Survivor*, using the MERN stack.
- Implemented JWT authentication and email-based password recovery for secure user management.
- **Technologies:** React, Node.js, Express, MongoDB

DadJokes.IO — *API Integration & Mobile Ergonomics*

[Link](#)

- Integrated the ICanHazDadJoke API to provide users with random dad jokes, enhancing the user experience through transition animations and mobile-first design.
- **Technologies:** React, JavaScript, HTML, CSS

An Adventure Awaits! — *Gamified Portfolio*

[Link](#)

- Developed a 2D game portfolio to explore interest in game development, learning JavaScript game mechanics and basic animation.
- **Technologies:** JavaScript, KABOOM.js

TR.I.P.S — *Full-Stack CRUD App*

[Link](#)

- Built a full-stack CRUD application to manage trip data using the MERN stack and Passport.js for authentication.
- **Technologies:** React, Node.js, Express, MongoDB, Passport.js

Certifications & Additional Training

- **AWS Certified Developer – Associate** (In Progress)
- **Certified ScrumMaster® (CSM)** (In Progress)
- **React JS: From Beginner to Pro** — Udemy (Completed)

Portfolio & Additional Links

- **Portfolio:** [Portfolio-JamesHankinsDev](#)
- **GitHub:** [JamesHankinsDev](#)